



JAS F&B VOUCHER

Q&A

Q1. Who is eligible for the JAS F&B Vouchers?

Ans. JAS Ordinary Members and Associate Members as of April 1, 2024 and new joiners from April 1, 2024 to July 31, 2024.

Q2. When and where can I use the vouchers?

Ans. You can use the vouchers from April 1, 2024, to August 31, 2024 at JAS F&B outlets, i.e. Akane, Donguri, and Lounge. The vouchers are not available for use at the Clubshop and Delivery Orders (but it can be used for Takeout Orders, where you visit and pay).

Q3. Can I use the vouchers together with other JAS vouchers?

Ans. The vouchers cannot be used together with other JAS vouchers.

Q4. Can I use the vouchers for promotional items of the F&B outlets?

Ans. The vouchers may be used for promotional items.

Q5. Can I transfer the vouchers to non-members?

Ans. No, the vouchers may be transferred only to JAS Ordinary Members or Associate Members.

Q6. What happens if the amount spent is less than the voucher amount?

Ans. The voucher is for one-time use only. Any remaining balance after the initial use will be forfeited.

Q7. Are there any restrictions on the number of JAS F&B vouchers for each time's usage?

Ans. There are no restrictions on the number of JAS F&B vouchers to be used for each time. You are free to use any JAS F&B vouchers you own, including those that have been transferred to you.

Q8. How do I use the vouchers for group dining?

Ans. If the bill is combined, please transfer the vouchers to the person who will settle the bill. If each person is paying separately, please use your own vouchers individually.

Q9. I received the vouchers but may need to terminate my membership soon. Will the voucher still be valid if I transfer to a friend who is also a member?

Ans. The transferred vouchers are valid for use until August 31, 2024.

Q10. Can the vouchers be used for the JAS corporate card payments?

Ans. The vouchers cannot be used for JAS corporate card payments.



JAS F&B VOUCHER

Terms & Conditions:

1. Eligibility

This voucher is exclusively available to JAS Ordinary/Associate Members as of 1 April 2024 and new members who join by 31 July 2024.

2. Validity

Valid for redemption at Akane, Donguri or Lounge until the expiry date. The Vouchers are not available for use at the club Shop and Delivery Orders (but it can be used for Takeout Orders, where you visit and pay)

3. Presentation of Membership Card

To utilize this voucher, the member must present their Membership Card along with the voucher.

4. Single Use

This voucher is for one-time use only. Any remaining balance after the initial use will be forfeited.

5. Non-Combinable

This voucher cannot be combined with any other vouchers, but it can be used promotion price.

6. Transferable

The voucher is transferable only to other JAS members.

7. Duplicate Usage:

If the voucher is used duplicatively or inappropriately, the utilized amount will be charged to the member's account.